



Episcopal Retirement Services

September 1, 2020

Dear Deupree House Staff,

I am pleased to share that we will offer outside visits at Deupree House and Cottages beginning on Friday, September 4, 2020. We have met the criteria outlined by the Governor's orders and CMS guidelines. Specifically, the occurrence rate in Hamilton County has been lowered, and at Deupree we have not had a resident or staff positive COVID test for 28 days. **As you know, outdoor visits are contingent upon Hamilton county's current rating, and we don't have any positive cases.**

We are making many time slots available this weekend because of the holiday, and we are sure folks will want to be reunited as soon as possible. However, beginning on Tuesday next week, a regular schedule based on staff capacity will begin. Through September, each resident may have one visit per two week period. Following the State of Ohio's guidelines, visits will be offered in a structured setting designed to encourage social distancing and be monitored by a staff escort to address any misuse of wearing masks (facial coverings) lack of cooperation with social distancing.

Outdoor visits at Deupree House will be held under the tent outside of Dining Room in the courtyard. Deupree Cottages visits will be held along the fence line of the Cottages. Visitors and residents must be symptom-free and not quarantined at the time of the scheduled visit. Visitors who have traveled to a high-risk area in the last 14 days may not participate in visits.

The following guidelines must be adhered to at all times:

- **Weather dependent** – Since visits are strictly outdoors at this time, we anticipate heat and/or inclement weather interfering from time to time. Daily visits may be canceled without notice during times of temperatures above 90 degrees and/or when there is a severe weather alert.
 - If an outdoor visit is canceled due to any of the reasons above, Zoom visits (facilitated by staff) will be offered during your originally scheduled visit time.
- **Number of visitors** – Following the State of Ohio's guidelines, no more than four visitors are permitted at a time.
- **Children under the age of 12 are not permitted to visit at this time.**
- **Visitor responsibilities** – Visitors must complete a health screening and use hand sanitizer upon arrival.

- Temperatures of all visitors will be taken upon arrival, and the results are non-negotiable. If a visitor has a 100.1 or greater temperature, they will be asked to leave and reschedule their visit.
- Everyone must wear masks (facial coverings) at all times. Visitors will need to provide their own face masks. We will provide masks for the residents.
- Families, friends, and other visitors must agree to no physical contact during the visit. All visitors must also remain 6 feet from the resident(s) they are visiting.
- **Communication** – We ask that you coordinate and communicate visit times directly with your loved one. If your loved one is living in a memory support household, we ask that you partner with the team to determine communication with the resident.
- **Changing the day/time of your visit or canceling** – Please make any necessary changes to your sign up no less than 24 hours in advance. The sign-up links can be found below for your convenience. To ensure a staff member is present, any unreserved times will be removed from the sign up 24 hours in advance.
- **Pets** – There are specific regulations about animals within our communities. At this time, we are unable to do all the regulatory requirements for new pets, which includes vet records, temperament checks, etc. For these reasons, only approved visiting pets (before COVID-19) will be allowed.
- **Restrooms** – You will not have access inside of the building during a visit at any time. We encourage you to use a restroom in advance of your visit.
- **Food and drink** – Eating is not permitted at any time during visits. However, visitors may bring a covered beverage. We will provide water for residents.
- **Exchanging of items** – The staff escort will be able to transfer things that you would like to give to your loved one.

To sign up for an outdoor visit, please use the following link:

- Deupree House: <https://www.signupgenius.com/go/dhvisits>
- Deupree Cottages: <https://www.signupgenius.com/go/dcvisits>

Thank you in advance for your partnership throughout this process. We are so happy that our families will be reunited during this holiday weekend!

Sincerely,



Laura Lamb
President & CEO