



Episcopal Retirement Services

July 27, 2020

Dear Residents and Families:

I was reminded of a story about expectations. Many of you know that when you enter our retirement communities you will see a beautiful beverage dispenser of infused water to greet you. The water is infused with sliced fruit and herbs. We added these dispensers to our lobbies several years ago to encourage hydration. But what if you expected something else when you took a sip? During the first week of providing the water, a resident came to a receptionist and said "I am sorry to tell you, but the lemonade is really weak today and isn't even sweet." She was expecting lemonade and got lemon basil water. Her expectations were dashed.

This story in many ways reminds me of our testing updates. I have shared many times that we expect cases of COVID-19 in our communities where the counties have a high prevalence. If you are expecting no cases, this is disappointing. If you had a number in your mind that was "acceptable" to you, you may be disappointed. I believe looking at absolute numbers can distort the results. To put our occurrences in perspective, we need to look at the percentages. **To date, all of our communities have less than a 1% occurrence rate of those tested.** With the rate of asymptomatic individuals being reported as high as 25-40%, our results say to me that we are doing the right things. We have excellent processes that are rooted in the most up-to-date CDC guidelines and science. The guidelines are continually revised with new information. We are so fortunate to have such a professional and caring leadership and staff team. I know that we will get through this pandemic together by continuing our very disciplined approach and holding our residents' and staff's health as our top priority. Having an occurrence rate of less than 1% shows that what we are doing is working!

Weekly Update:

We had a resident at our Canterbury Court Affordable Living location test positive. The resident is being hospitalized at a local hospital. Residents who have come in contact with the resident testing positive have been notified and are being quarantined.

The results from the Deupree House National Guard testing for staff are almost complete. We have all but one test back from the lab. Given the fact that it will be two weeks on Wednesday, the one staff member's result is presumed lost and will be retested today. Of the other 169 tests, all were negative except for the one positive private duty reported last week. All the Cottages residents were tested and I am pleased to share that 100% of the residents' tests were negative for COVID.

Although we are waiting on a few outstanding tests, we have received 52 negative results for the residents and staff on Marimon household at the Episcopal Church Home. We will share the final results sometime this week.

We are awaiting test results for the Marjorie Lee households. There have been no additional positive cases to report at this time. There are no changes in quarantine status of our households at this time.

The following is cumulative reporting for our communities:

COVID-19 Reporting	Episcopal Church Home	Deupree House & Cottages	Marjorie P. Lee
Residents			
Current residents with confirmed COVID-19	0	0	0
Cumulative residents with confirmed COVID-19	0	0	6
Staff			
Current staff with confirmed COVID-19	0	0	0
Cumulative staff with confirmed COVID-19	1	1	17
3 or more residents or staff with new-onset COVID-19 respiratory symptoms in a 72-hour period.			
Current occurrences	0	0	0
Cumulative occurrences	0	1	6

As shared in previous letters, we continue to follow all CDC guidelines and mitigation practices to reduce the spread of COVID-19.

These are challenging times, but like you, I am not surprised by where we are on this long journey called COVID-19. We must continue to do all that we can to decrease the incidence of COVID-19 in our surrounding communities. Please wear your masks and social distance and encourage your families to do the same. We will get through this pandemic together by continuing our very disciplined approach and holding our residents' and staff's health as our top priority.

Please let me know if you have any suggestions or questions.

Sincerely,



Laura R. P. Lamb
President & CEO