



Episcopal Retirement Services

August 11, 2020

Dear Residents and Families:

We had a staff member who works at the ERS office test positive for COVID-19. Fortunately, the staff member is working at home and has had no contact with residents and limited interaction with other staff. All staff who have come in contact with the staff member have been notified of potential exposure. The staff member is at home under their physician's care.

The three residents at our Canterbury Court Affordable Living location that tested positive for COVID-19 are recuperating. All staff at this location were tested, and there were no positive cases among our staff team. All the staff and residents previously reported at MPL, Deupree, and ECH, who have tested positive, are recuperating or have returned to work or their household.

As the counties change their ratings, residents and families have reached out and asked when we will be holding outdoor visits again. Our leadership team is meeting on Wednesday of this week to review each campus's experience and determine if we can have outdoor visits. We will communicate our decision later this week. For your reference, the following is the criteria that we shared in my July 8th letter:

Both Governors have set criteria that allow the decision on visits to be based on what is happening at the county level and the individual retirement community level. The states' guidelines were created to help organizations determine when visits can open safely. Considerations include cases within a specific senior living community, cases in the broader community, staff's capacity in each community, and other resources. Therefore, the decision is up to the individual community to determine when they can offer visits. We have to balance the desires of families to reunite with their loved ones and the obligation to do what we can to make all residents safe. The management team is responsible for the safety and well-being of our residents by law and license.

To make decisions for our ERS communities, we have created a decision guide, using the guidance from Ohio and Kentucky. We will look at three objective criteria to make decisions related to offering family visits:

1. The occurrence rate of COVID-19 in the county where our community resides as measured by the states' rating system. The following are links to each state's rating system.

Ohio:

- <https://coronavirus.ohio.gov/wps/portal/gov/covid-19/public-health-advisory-system>

Kentucky:

- <https://globalepidemics.org/key-metrics-for-covid-suppression/>

2. Cases of COVID-19 among residents and/or staff within the last 28 days.
3. Since the visits are strictly outdoors at this time, we will also consider the weather. Daily visits may be canceled without notice during times of temperatures above 90 degrees and/or when there is a severe weather alert.

Outdoor visits will not occur when the county they are in is rated as Level 3 or Level 4. Additionally, visits will not be held if our retirement community has had a resident and/or staff case of COVID-19 in the last 28 days.

I would also like to speak to comparing what we are doing as an organization and our restrictions versus other retirement communities. I caution folks from comparing because of the differences not only in occurrence rate within the retirement community, or the surrounding county but because of licensure. All three of our retirement communities are licensed and therefore have specific requirements. Therefore, when we hear, "why is it that the Seasons can have outdoor visits and we can't?" often the answer is that their community is not licensed, or they haven't had the same occurrence rate. Additionally, we know that as an organization, we have set the standard in our communities in protocols designed to make all of our residents safe.

Lastly, the following is the cumulative reporting for our communities:

COVID-19 Reporting	Episcopal Church Home	Deupree House & Cottages	Marjorie P. Lee
Residents			
Current residents with confirmed COVID-19	0	0	0
Cumulative residents with confirmed COVID-19	0	0	6
Staff			
Current staff with confirmed COVID-19	0	0	0
Cumulative staff with confirmed COVID-19	1	1	18
3 or more residents or staff with new-onset COVID-19 respiratory symptoms in a 72-hour period.			
Current occurrences	0	0	0
Cumulative occurrences	0	1	6

Please let me know if you have any suggestions or questions.

Sincerely,



Laura R. P. Lamb, President & CEO