

Dear Friends,

2022 was a challenging yet successful year for our organization. Like many not-for-profits, ERS faced several hurdles, but our team rallied as usual. We continued to fortify our core business and looked forward to a new year and vision.

ERS will hold firmly to its mission and look to our core values – Relationships, Integrity, Engagement, Inclusion, Person-Centeredness, and Progressive Thinking – to guide us. The annual report on the following pages highlights our financial position and success stories from a remarkable year.

- Return to some normalcy at our Continuing Care Retirement Communities (CCRCs): We restarted many of our services and programming at Marjorie P. Lee, Deupree House, and Episcopal Church Home in 2022. Residents and staff were delighted to return to many traditions and start new ones. Meanwhile, the construction of Lyndon House at Episcopal Church Home, the comfortable home-like Personal Care apartments, was finalized in December, and the new household welcomed the first residents in January.
- Affordable Living by ERS 'Culture of Wellness': In August of 2022, Linda and David Stetson pledged the single largest gift from an individual living donor in the history of Affordable Living by ERS. They gave \$500,000 to launch a five-year pilot program with a significant research component in partnership with Xavier University as a major step forward in creating a comprehensive Culture of Wellness in Affordable Living. The program will include physical, intellectual, social, emotional, and spiritual activities, which are keys to maintaining good health. As residents retain their functional abilities, they may reduce their need for care workers and health aides. The goal is a higher quality of life that keeps older adults engaged in the community, living longer in their homes, and contributing in life-affirming ways.
- Lauren Brown Empowerment Fund: Named in memory of Lauren Brown, a lifelong learner and single Black mother who joined ERS in high school and advanced in her career to become an Affordable Living manager. Lauren hoped to become a licensed nursing home administrator, but our beloved team member died unexpectedly in April 2021 at age 33. In 2022, "Charlene" received the first-ever Lauren Brown Empowerment Award. She is an ERS team member working toward her nursing degree. The empowerment fund gives BIPOC (Black, Indigenous, and Persons of Color) team members financial resources beyond tuition to help them advance their careers. The creation of the award was an offshoot of the ERS We Can Do Better initiative, which aims to improve the lives of people of color. \$194,000 has been pledged toward the goal of raising a \$500,000 Lauren Brown Endowment Fund.

2022 was also a year when ERS renewed its vision statement.

VISION 2030: As recognized inclusive and innovative leaders, ERS is the preferred choice and trusted resource for older adults along the full economic continuum.

We included the word inclusive – a reflection of the We Can Do Better effort – because that's something ERS wants to have achieved by then. We plan to reach more older adults by growing our middle-market offerings and expanding outreach ministries, such as the ERS Center for Memory Support and Inclusion.

We are continually thankful for our volunteer board's unwavering leadership and inspiration. To every resident, family member, donor, and partner, thank you for your ongoing support of ERS and our mission. You helped us sustain our commitment to excellence in aging services and senior living communities.

Sincerely,

Laura R. P. Lamb, President & CEO

Laura RP Lamb

Episcopal Retirement Services is expanding its mission to improve the lives of older adults through quality senior living communities and community-based services throughout Ohio, Kentucky, and Indiana.

39,887

Individuals served through ongoing services & support or contacts by people seeking information/education

ERS Ministry Reaches Across the Tri-State in 2022



The Affordable Living by ERS communities

- A Canterbury Court
- B Cambridge Heights
- St. Paul Village (2) St. Paul Village I & II
- **D** St. Pius Place
- Shawnee Place
- **F** The Elberon
- **G** Forest Square
- Parkview Place
- Thomaston Woods
- Thomaston Meadows

- Trent Village
- Walnut Court
- N Central Parkway Place
- Knowlton Place
- Prairie Oaks Village (4) Prairie View, Friendly Center, Quaker & Mulberry Place
- Westminster Court (3) Westminster Court I & II, Esther Tuke
- R Marlowe Court

- Maple Knoll Meadows
- Madison Villa
- New Carlisle Village (2) Rachel Court, Sunrise Terrace
- The Manse
- Scheper Ridge
- Woodburn Pointe
- Pedretti Place

*Parish Health Ministry is on temporary hiatus



2022 Overview and Financial Report

The financial information below is for the year ending December 31, 2022. This financial information is based on financial data compiled by the staff of Episcopal Retirement Services. Additionally, this information was subjected to independent external audits with final reports for both 2022 and 2021 available upon request.

Condensed Balance Sheet

As of December 31, 2022

Assets	2022	2021
Current Assets	\$26,053,001	\$26,680,684
Investments and Reserves	\$36,267,261	\$43,250,176
Fixed Assets	\$238,686,643	\$196,090,921
Beneficial Interest in Endowments	\$32,228,658	\$40,834,784
Other Assets	\$6,166,728	\$5,397,460
Total Assets	\$339,402,291	\$312,254,025

Liabilities	2022	2021
Current Liabilities	\$15,702,905	\$17,975,563
Entrance Fees	\$35,570,965	\$31,240,827
Long-Term Debt	\$97,912,668	\$84,058,806
Other Liabilities	\$245,115	\$2,479,364
Total Liabilities	\$149,431,653	\$135,754,560

Net Assets	2022	2021
Total Net Assets	\$189,970,638	\$176,499,465
Total Liabilities & Net Assets	\$339,402,291	\$312,254,025

Condensed Statement of Revenue and Expenses

For the year ending December 31, 2022

	2022	2021
Operating Revenue	\$53,288,115	\$52,022,772
Operating Expense	(\$67,561,388)	(\$64,407,764)
Net from Operations	(\$14,273,273)	(\$12,384,992)

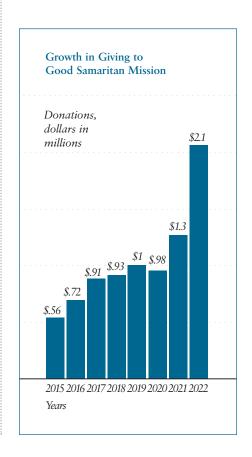
	2022	2021
Non-Operating Revenue (Expense)	\$1,217,660	\$10,392,763
Total Net Loss	(\$13,055,613)	(\$1,992,229)

2022 Contributions and Commitments

\$838,375 Good Samaritan Mission Gifts and Grants

\$123,980 Realized Planned Gifts in 2022

\$1,117,955 Capital Gifts and New Programs





The Good Samaritan Mission Fund

\$2.48 Million

Total Ministry Costs

\$1.22M

Resident Financial Aid

\$468,852

Affordable Living by ERS

\$235,855

Spiritual Care

\$79,821

The Staff Assistance Fund

\$26,833

Volunteer Coordinators

\$25,786

Community Outreach programs

\$5,696

Partners In Care Fund

Deupree Meals On Wheels

Ministry for residents or through ongoing support

3,983

People served as residents or through ongoing support

2,111

Affordable Living Residents

660

Deupree Meals On Wheels Clients

442

Skilled Nursing Care Residents

334

Independent Living Residents

163

Middle Market Residents

Personal Care Residents

Living Well Senior Solutions Clients

Pete's Eats Clients

107

Student Educational Experiences

Ministry through community outreach

35,904

Number of contacts by people seeking information/education

32,012

Linkage Online Blog Views

1,105

Linkage Online Podcast Listens

769

Episcopalretirement.com Resources Accessed

1,773

ERS Center for Memory Support & Inclusion Contacts

245

Community Outreach Education Contacts



^{*}The program maintained delivery costs and staff levels while reimbursement increased. Therefore, 2022 ministry costs were \$0.

Building Meaningful Relationships

Deupree Meals On Wheels volunteer Patricia Schroer capitalizes on the opportunity to interact with clients. By Mike Rutledge



Deupree Meals On Wheels volunteer Patricia Schroer, left, picking up meals from Program Coordinator Katie Dzombar.

atricia Schroer, a former CEO at Mercy Health's Anderson Hospital, has been retired about 10 years. For the past four, she and her sister, Diann Cox, have been making 'house calls' one day a week, delivering Deupree Meals On Wheels to older adults.

The pair deliver to between four and 14 homes, including to one man they have visited since they started.

"So many of them, they're poor or they're disabled, or they're underserved in some way. Or maybe they're just elderly and they're not able to fix their own meals," she said. "But that's just one facet of it."

For many they visit – more than half, she estimates – they are the only people they see in a week.

"It's really important, I think, to allow them that time to have some interaction with someone else, and to try to build a meaningful relationship," Schroer said.

Aside from being rare human contact, they also are an important part of the social safety net.

They have called family or social workers in cases when they found people who were unable to leave their chairs or had other needs that were going unnoticed.

"We definitely check in on them. I have so many examples of times when I've called their relatives, I've called their caseworker, because I've just been concerned, and I thought, 'Oh my goodness, someone needs to be here, help them.' Or they're in their wheelchair, and they're unable to get to whatever they need to get to."

Their regular conversations with food recipients are usually much more pleasant.

"We just enjoy it so much, and I really feel so blessed to be able to interact with them, and hopefully they feel a little lucky to be able to have the opportunity to interact with others. I know they're grateful for the food. I know they are, beyond any measure."

Schroer was CEO at Mercy Anderson for 12 years, and thought she would like to do Meals On Wheels because the values and ministries are similar.

As for those she visits, "I'm glad we can maybe bring a little bit of light to them," she said. "They certainly bring it to us." ■

Helping Cincinnati Police

Center for Memory Support and Inclusion is training Cincinnati police to communicate with people living with Alzheimer's. By Mike Rutledge



Debbie Serls, a social worker for the Cincinnati Police, left, and Shannon Braun, Director of the ERS Center for Memory Support and Inclusion, are leading a program that trains Cincinnati Police to communicate with people living with Alzheimer's or Autism.

hannon Braun, Director of the ERS Center for Memory Support and Inclusion, has been making Cincinnati a safer place for people living with Alzheimer's disease and other forms of dementia by training the city's police to better communicate with them.

People with memory disorders sometimes are unable to answer officers' questions promptly or at all. They sometimes cannot obey orders because their brains are not processing what is being said to them. Sometimes they hallucinate or believe they are somewhere they are not.

Just because they're not responding doesn't mean they're being disrespectful, Braun has been telling detectives and other police. She has trained about 50 officers so far through a three-year \$150,000 federal grant from a program Cincinnati calls GRASP. This new program is training Cincinnati police to know how cognitive loss can affect a person's ability to follow commands. Others are training Cincinnati police about people with autism under the same program.

At a time when numerous citizens have been killed nationwide in recent years during confusing situations with police – and some have called for police departments to hire more social workers – such training can avoid miscommunications that cause injuries or deaths.

Debbie Serls, a social worker Cincinnati hired through a contract using the grant money, works with Braun and others to arrange the training. The GRASP program can also provide tracking devices to families of those with dementia or autism so they can be located more easily.

Part of Braun's message to officers is: "These are deescalation techniques. They are good communication tips to employ when interacting with anyone," she said. "You're not going to know if a person has Alzheimer's every time that you're engaging with them. It's a disease we can't see, so you must try to figure it out. If it happens to be a mental health crisis, or a substance abuse issue, these strategies will be beneficial, too."

With Art in Mind

Cincinnati museums become more dementia-inclusive by training docents about memory disorders. By Mike Rutledge



"It's a wonderful thing and has brought docents closer together," said Linda Holthaus, a Cincinnati Art Museum (CAM) docent. Pictured, left, with Shannon Braun, director of the ERS Center for Memory Support and Inclusion, and Sara Birkofer, CAM assistant director of gallery and accessibility programs.

RS is helping several local museums brush up on their ability to better welcome people with Alzheimer's disease and other forms of dementia.

The museums, meanwhile, have been teaming with the ERS Center for Memory Support and Inclusion (CMSI) to provide programming for people living with dementia and their care partners.

That arts program is called With Art in Mind and it was relaunched in 2022 in partnership with Shannon Braun, director of CMSI, after a pandemic break.

Docents at four museums have worked with Braun to learn how differences in the brains of people with memory loss can sometimes make them behave unexpectedly.

The participating museums are the Cincinnati Art Museum, Taft Museum of Art, the Contemporary Arts Center, and the American Sign Museum.

Braun has educated their docents about how cognitive loss can create challenges for people living with dementia and how they can "go with the flow" in interacting with

them, using the principles of "the 3Rs" (the person with dementia is always Right; we Reassure them; and Redirect the conversation) and Improv techniques.

Docents have learned that while their talks with those living with dementia can be unpredictable, they also can be joyful and fulfilling museum experiences.

"It's a real privilege to bring some joy into their life," said Linda Holthaus, a docent at the Cincinnati Art Museum (CAM). Unlike other groups that visit, those intent on learning facts about an art form, "It's no longer about fact-finding, it's smile-finding, and making them feel safe," Holthaus said.

CAM loves Braun's work because "The more training we can provide to our staff to help them welcome people with different abilities, that gives everyone a better experience," said Sara Birkofer, its assistant director of gallery and accessibility programs.

"What's really important about that is developing that empathy and highlighting that everybody deserves to be at the museum," she said.

Connecting Across Generations

Thomaston Meadows residents love helping with summer day camp for youth in Thomaston Woods. By Mike Rutledge



Jerry Abney and Toni Mudd, Thomaston Meadows residents, enjoy the joyful interactions with kids from the Thomaston Woods Challenge Island Day Camps.

wo week-long Challenge Island Day Camps provided last year to a group of children at ERS' Thomaston Woods Affordable Living community weren't just a fun educational experience that helped keep students' minds sharp during the summer. They also were an intergenerational bonding experience for older adults in ERS' adjacent Thomaston Meadows community for older adults who helped with the camp.

The camps – Shark Week and Cruise Around the World - lasted 90 minutes per day and included STEM (science, technology, engineering, and mathematics) activities.

"I really enjoyed doing summer camp for these kids," said Toni Mudd, 69, who lives in Thomaston Meadows. "Some of these kids don't get toys. Some of these kids don't a chance to be creative. And they so appreciate it."

One young girl was standoffish at first and wouldn't have her picture taken with Mudd the first day. But on the last day, "she said, 'Can I please have my picture taken with you? I like you," Mudd said joyfully.

The camp interactions "just melted my heart. Kids have

always been my heart, so I really enjoy it," Mudd said.

"There's a couple of them that still come up here and talk to me," she said.

Sue Schindler, service coordinator for the two communities, noticed Mudd and another Meadows resident, Jerry Abney, formed quick friendships with the day campers. Abney put on one girl's fairy wings and ran around the lunch area, to the kids' delight.

"I just had my second open-heart surgery six months ago," Mudd said. "And I told Sue (Schindler) a month or two ago, 'When's day camp? I don't want to miss it.' It gives me a reason to keep going."

The camps this year were scheduled for a week in June and another in July. The camps had other benefits. For example, two children who are home-schooled had chances to know their young neighbors better.

Ohio Capital Impact Corporation funded day- and overnight summer camp programming at Thomaston. Funding also came from the Summertime Kids grant of the Greater Cincinnati Foundation.

Creativity Displaces Isolation

At Westminster Court, planned regular social engagement gets residents out of their pandemic seclusion. By Kristin Davenport



Residents from Westminster Court in Blanchester, Ohio, are encouraged to join in life enrichment activities that teach healthy habits while offering time to socialize. This deviled egg recipe contest was fun and engaging for those who entered and those who enjoyed the tasty treats.

any older adults already deal with isolation, and for some, it worsened during the pandemic. In Affordable Living by ERS communities, the staff found opportunities to support residents by making sure the seniors had things in place to keep their well-being, memory, and mental health in check.

At Westminster Court in Blanchester, Ohio, Community Manager Char Bradshaw and Service Coordinator Gayle Porter have watched for signs of memory loss, depression, and anxiety in their residents as pandemic restrictions eased.

"One day, we were all distancing, delivering treats and crafts to their doors to keep them engaged but in their own apartments, then almost overnight, it became safer to gather. Not everyone was ready for that change. Some needed extra support and encouragement," said Bradshaw.

"We call it 'Isolation Intervention' when a particular resident needs some added TLC to get them out of their apartment and back to socializing with their neighbors,"

said Porter. "We plan a calendar full of events - chair yoga, crafts, current events, games, family-style meals so that there's an activity for almost everyone. The most popular relate to food and sharing recipes. It's tasty and educational. We share and learn something new."

The community for adults aged 62 and older or those with a disability has been undergoing renovation. The first phase, 64 apartments, was completed in 2022. In the second phase, 50 apartments will undergo a substantial \$8.3 million renovation. The apartments have aging-inplace features such as walk-in showers, non-slip flooring, and task lighting.

"We have new residents moving in for the brand-new apartments, but they become engaged and stay because of the supportive culture and close family-like community where people look out for each other and count on the support from staff," said Bradshaw.

She added, "We know residents are thriving when we see signs that they are bonding with their neighbors."

2022 Episcopal Church Home Donors

The Episcopal Church Home would like to recognize the following contributors for the extraordinary kindness and generosity they have expressed in 2022 through their philanthropic investments of \$1,000 or more.

Gifts of \$20,000 and above

Baird Trust William Chandler Good Samaritan Foundation Ioanna+ and Dr. William Panning Gordon+ and Nancy Ragan Stockyards Bank

Gifts of \$10,000-\$19,999

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Gifts of \$5,000-\$9,999

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Morton Society Members:

The John P. Morton Society celebrates founder John P. Morton by recognizing individuals who have remembered Episcopal Church Home in their estate plans.

Rev. Georgine Buckwalter Ann Davis Stephen and Barbara Ellis Ben* and Sarah* Few

James and Kathy Hendon Dr. Keith Knapp Rev. Wendell Meyer and Ann Stevenson

Robert and Sharon Nesmith Gordon+ and Nancy Ragan Anne+ and John Vanderburgh Virginia and Dr. James Woodward



2022 Community Partnerships

ERS is grateful to the following foundations, corporations, churches and other organizations that made contributions last year.

Gifts of \$20,000+:

The Ellen A. and Richard C. Berghamer Foundation

The Ed and Joann Hubert Family Foundation

Arthur and Elizabeth Kuhn Fund of Greater Cincinnati Foundation

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Ohio Capital Corporation for Housing

Ohio Valley Foundation, Fifth Third Bank

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The John A. Schroth Family Charitable Trust, PNC Bank

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Gifts of \$10,000-\$19,999:

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The Diocese of Southern Ohio

The Episcopal Church of the Redeemer

Jostin Construction

TheKey

Model Group, Inc.

Ohio Capital Impact Corporation

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Gifts of \$1,000-\$2,499

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Vogt Strategic Insights

Ziegler Senior Living Finance



2022 Living Legacy Society

The Living Legacy Society recognizes friends who have informed us that they have included ERS in their will, estate plans, or other deferred gift arrangement. We are grateful to these donors for helping ensure that ERS continues to serve older adults for years to come.

Anonymous (6)

Frances N. (Nicky) Bade

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Mr. James Wersching

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Planned gifts realized in 2022

The Estate of Young Bongfeldt The Estate of Joan and Phil Maechling The Estate of Sue and Tom Pontius

^{(&}lt;) individual joined in 2022

⁽⁺⁾ individual served as an ERS Board or Committee Volunteer; (^) individual served as a member of the ERS Staff; (*) individual passed away in 2022, 2023 or prior. Note: Every effort was made to accurately recognize donors for their generous contributions. Please contact the ERS Foundation office at 513-979-2308 if you believe an error has been made in the listing of your gift so that we can correct it in future listings.

2022 Samaritan Circle

The Samaritan Circle is composed of individuals who generously support ERS' annual ministry needs through the Good Samaritan Mission Fund, Emergency Relief Fund and specific project requests with a donation of \$1,000 or more.

Platinum Level: \$10,000+

Dick+ and Lee Adams Leah Bird Dr. George* and Mrs. Linda Callard

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A gift in loving memory of Ellie and Dick Paulsen from their children

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