



Trish Martindell  
1948 - 2016

 The  
Martindell  

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# About Trish Martindell

ERS will be forever changed because of Trish Martindell.

Trish served in many capacities within Episcopal Retirement Services. She was a family member, the founder of our family council, a Board member and a committee member. She was the first woman chair of our Board of Directors. She was a donor, a friend to staff and residents, and lastly, she became a resident in her final days. No one except Trish has had all these roles.

Almost 20 years ago her father, John, was a resident at Deupree Health Center. Trish and John joined the organization during a time before person-centered care was created. It was in an era when we did things the way we always did. Trish showed us how, at times, we served ourselves rather than our residents. She pushed us by asking questions and helped us see every issue from the resident and family points of view. She helped a group of family members organize and find their voice. She led this group to become our partner, a positive force that worked with staff to improve the lives of our residents.

Later, as a Board member, her relentless pursuit of excellence helped us grow and do better. In many ways, Trish's experience as a family member shaped the person-centered culture we now have. She helped us to see that we could do better, and we did.

Trish developed a real heart for our staff. When she was wrapping up her service as Board Chair, Trish and her husband, Jack, decided that they wanted to memorialize Trish's legacy in honor of her father by giving ERS a generous endowment. They created The Martindell Award, a special recognition granted each year to a deserving ERS team members who exemplifies excellence in caregiving and who strives to care for our residents in a person-centered way. Trish was inspired by her father's caregivers and by their devotion to service.

The compassionate and skilled team members who cared for him enabled her father to live out his last years with dignity, purpose, choice and freedom.

The Martindell Award will continue Trish's legacy beyond her years with us.

# The Martindell WINNERS

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2013 - **Mary Pat Burke**, Life Enrichment Specialist, **Marjorie P. Lee**, and **Portia Ventus**, Administrative Assistant, St. Paul Village



2014 - **Brenda Parrett**, Housekeeper, Shawnee Place



2015 - **Patrice Pryor**, Versatile Worker, Deupree Cottages



2016 - **Jerry Maco**, Maintenance Technician, Deupree House



2017 - **Chad Ballard**, Life Enrichment Specialist, Episcopal Church Home, and **Maria Elias**, Service Coordinator, Affordable Living by ERS



2018 - **Bonnie Green**, Resident Assistant, **Marjorie P. Lee**, and **Rosy Ngoie-Nzeba**, Certified Medication Technician, Episcopal Church Home

2019 - **Sheila Isbel**, Housekeeper, Canterbury Court, and **Lori Kelly**, Hostess, Deupree House

Dear Martindell Award Winner,

Congratulations on being one of the two recipients selected for 2019! It is such a pleasure for us to work with ERS to make this selection every year. We truly look forward to the honor. The Martindell Award is a special award granted to a deserving ERS team member who exemplifies excellence in caregiving and strives to care for clients and residents in special and meaningful ways, allowing them to live life on their own terms.



*Vicki Burt, the inspiration for the award, with Trish*

This year we read through over 100 nominations from many different ERS communities and departments. Each one expressing heart felt gratitude and respect for what the nominees does every day inside the walls of ERS. We are proud to recognize the quality of caregiving that you provide within your position.

This was always a passion of Trish's. She saw the way that her dad was spoken to, cared for and respected and wanted to do something to show her appreciation. She felt passionately about going straight to the front line, "boots on the ground" folks who are there day in and day out, providing the direct support that our loved ones need, as well as the meaningful relationships that are developed along the way.

With this award, you are recognized for your hard work, your commitment to the lives and wellbeing of the residents that you work with, and the love and care that your spirit emits. We thank you from the bottom of our hearts for doing what you do every day and for doing it so well. From our family to yours, thank you.

The Martindell Family

Jack, Chris & Kim Martindell