



# *2010*

## Ministry Report

**ERH**

Episcopal Retirement Homes

## Financial Assistance

Residents of Episcopal Retirement Homes' (ERH) communities know they will never be asked to leave if they fall on hard financial times. Contributions to the Good Samaritan Mission Fund allow ERH to make that promise. ERH helps in other ways, too. The Partners in Care Fund helps residents pay for items like eyeglasses or hearing aids that their insurance may not cover. Recently, one resident of St. Paul Village required a hearing aid that his insurance did not cover. Upon receiving financial help, the resident said, "I am so thankful. Now I get to enjoy the sounds and people around me so much more."



*Donations to ERH's Good Samaritan Mission and Partners in Care Funds provide dollars for items that benefit residents both as a community and as individuals.*



## Affordable Housing

ERH works to ensure that residents of its affordable housing communities (Cambridge Heights, Canterbury Court, St. Paul Village and St. Pius Place) have more than what the U.S. Department of Housing and Urban Development requires. Partnerships assist ERH with that goal, such as the one with St. Patrick's in Dublin, OH that brought a pool table to the residents of ERH's Cambridge Heights community. Cambridge Heights also received a wellness grant to assist residents' needs. And at Canterbury Court, St. Paul's Episcopal Church in West Carrollton provides chaplaincy services in a partnership with ERH.



*Above, Cincinnati Mayor Mark Mallory & Vice Mayor Roxanne Qualls joined ERH and Model Group officials to break ground on the \$13 million transformation of St. Paul Village (below). The project will provide residents with greater comfort in retrofitted apartments.*

## Parish Health Ministry

ERH's Parish Health Ministry (PHM) program partners with churches across southern Ohio to offer care programs and support. In 2010, health screenings at several churches led to help for high blood pressure and diabetes. At one diabetes screening event, three people showed elevated readings. One woman had suspected that she had diabetes, but she did not have health insurance so she was not tested until the PHM screening. After testing, she was given a free glucometer, strips and education materials. The nurse advised her to visit the emergency room that day to treat her high blood sugar urgently. She was in tears and extremely grateful for the screening.

In addition to health screenings and programs, PHM helps its member churches to develop initiatives like the Friendly Visitor Program, sending volunteer parishioners to visit homebound members.



*PHM staff conduct several health screenings each year as part of their work with churches and faith-based organizations across southern Ohio.*

## Deupree Meals on Wheels

There is something unique about the volunteers at Deupree Meals on Wheels. They are committed to what they do and care for each client that they serve as if they were their own family.

Jamie Gunn delivers meals to the same route when she volunteers – which means she knows the ins and outs of each and every client. Recently while delivering a meal, Jamie knew something just wasn't right with one of her clients. She stayed at his house to comfort him and helped to calm him down while they waited for his daughter to come take him to the hospital. Jamie was a Meals on Wheels angel that day!

And for Wayne and Arlene Gray, delivering for Deupree Meals on Wheels since the program's inception has been a labor of real passion. Even after Wayne developed eyesight problems, neither he nor Arlene could fathom leaving Meals on Wheels behind. Wayne still accompanies Arlene for every delivery. "They are two of the most wonderful people you could meet," said Meals on Wheels Supervisor Rick Slagle.



*Hundreds of Greater Cincinnati residents receive hot meals each day, thanks to the time and talents of the Meals on Wheels team and volunteers.*





## Community Education

ERH staff often share their expertise on a variety of senior living topics with community organizations and groups across Greater Cincinnati and southern Ohio through the organization's Speakers Bureau. This year, staff produced a new seminar on Senior Etiquette. After presenting to the ERH Board of Trustees, staff offered the seminar to attendees of the Partnership for Philanthropic Planning's (PPP) 2010 conference in Florida. The presentation received strong praise, leading to a request for the Senior Etiquette presentation to be scheduled for the PPP Conference in Denver during August 2011.



*Peggy Slade-Sowers, manager of Living Well Senior Solutions, was among the many ERH presenters who visited community and social organizations in 2010 to talk about ERH and senior living issues.*

## Community Outreach

While ERH serves the needs of our residents, we also know we are part of the communities in which we work and live. Part of our work to be good community stewards is outreach through a variety of programs. Each year at Christmas, ERH residents, volunteers and staff collect toys and monetary donations to benefit families living in the area of Martin's Ferry, Ohio, an area hit hard by years of economic strife.

Also, ERH added a new community outreach ministry in 2010: the Council on Life Long Engagement (CLLE). CLLE partnered with the Nativity of Our Lord School in Pleasant Ridge to share the talents and experiences of our residents with students as they study various subjects. One teacher said of the experience, "This has been so enlightening for our students. They see history brought to life through the stories of elders who have experienced things firsthand. The whole experience lends wonderful perspective to the students' lessons, and it gives them a new way to remember those lessons. What a treasure!"



*Corning Benton, a resident of Marjorie P. Lee, talks with a student during a CLLE event.*



*ERH residents, staff and volunteers donated toys and cash donations to help Santa's work in Martin's Ferry, Ohio.*

## Chaplaincy

Father Steve Cuff walks alongside the residents in his daily work as chaplain for ERH communities, assisting them with questions and feelings about spirituality or life and death, among others. Together, Fr. Steve and residents share insights and thoughts about scripture and its meaning in their lives. But it is not just residents who seek his guidance. Father Steve also talks with the families of residents and offers guidance on a variety of issues brought to him. Recently, Fr. Steve helped the daughter of a resident who had passed away to deal with conflicting feelings about her loss. He welcomed new residents and helped others transition between differing care levels within their communities. In moments like these, residents and families alike appreciate the consistent presence of Fr. Steve and the Spiritual Services team, as Fr. Steve put it, "as a balm amid the changes and chances of life."



*Fr. Steve Cuff provides spiritual guidance to ERH residents and family members.*

## Volunteers

Each year, ERH volunteers donate thousands hours of their time and talents toward ensuring that ERH meets its mission. They help staff with tasks ranging from filing and mailing to taking photos to delivering meals. Among our dedicated volunteers is Ricardo Ang, who teaches residents how to use computers. Even though Ricardo works full time, he makes time to meet one-on-one with many residents eager to cruise the Internet, email friends and family and research financial and fun things!



*ERH volunteer Ricardo Ang works on computer lessons with Deupree House resident JoAnn Plotnick.*

## Auxiliary

Auxiliaries at both Marjorie P. Lee and Deupree House raise funds each year to help with a variety of activities and events. The Marjorie P. Lee Auxiliary donated money in 2010 for a resident Christmas party as well as an employee Christmas fund. Their donations also helped to purchase clothing protectors for Lee Gardens residents, sponsor the annual gala and many other social events, such as a "Souper Bowl" party, Derby Day party, Woodland Mound picnic and two semi-annual rummage sales.

# Ministries by the Numbers

## Financial assistance:

Direct Subsidy Residents (8 residents).....	\$271,000
Medicaid Subsidy Residents (44 residents) .....	\$913,000
Meals on Wheels (10 clients).....	\$12,000
Partners in Care Fund (17 residents) .....	\$3,000
Staff Emergency Fund (15 staff).....	\$9,000
TOTAL.....	\$1,208,000

## Affordable Housing

Residents Served.....	477
Cost of Services not funded by HUD .....	\$129,000

## Parish Health Ministry

Congregations .....	78
Contacts .....	29,014
Volunteers.....	557
Hours of Service .....	14,141
Cost .....	\$205,760

## Meals on Wheels

Meals.....	91,045
Clients.....	569
Neighborhoods.....	18

6.3% of ERH's budget during 2010  
went toward community ministry.

## Community Outreach

Outreach Programs .....	29
Martin's Ferry Toy Drive donations .....	140
Martin's Ferry monetary donations .....	\$475

## CLLE:

New students.....	200
Elders participating.....	58
No. of Volunteers.....	11
Volunteer Hours.....	161
Contacts.....	269

## Community Education

Interns.....	6
Programs.....	29
Participants.....	905

## Chaplaincy

Worship Services .....	265
Bible Studies .....	238
Counseling Sessions .....	908

## Volunteers

Hours.....	30,837
Meals on Wheels .....	32.8%
Board.....	19.5%
Corner Store.....	7%
Canterbury Court/Cambridge Heights .....	3.9%
St. Paul Village.....	9.7%
Marjorie P. Lee .....	19.1%
Deupree House/Deupree Cottages .....	8.0%

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